

STAFF REPORT

DATE: February 10, 2025
TO: Sacramento Regional Transit Board of Directors
FROM: Blanca Araujo, VP, Operations
SUBJ: LIGHT RAIL MODERNIZATION UPDATE

RECOMMENDATION

No Recommendation - For Information Only.

DISCUSSION

This presentation provides an update on the S700 light rail vehicles, addressing public concerns, operational improvements, and ongoing efforts to enhance service reliability.

The S700 vehicles began service on September 1, 2024, with 22 vehicles on-site and 20 currently in operation. Since their deployment, SacRT has received public feedback regarding sound levels, ramp usability, signage, and passenger capacity.

SacRT has implemented key improvements, including lowering external announcement volumes, adjusting horn and gong levels, increasing ADA dwell time, and adding new signage and hand straps. Additional refinements are ongoing, particularly with ramp operation and schedule optimization.

Additionally, an update will be provided on the Folsom 15-Minute Service. While the passing track at Glenn Station has been completed, operational challenges are being reviewed to ensure a consistent and efficient schedule. SacRT continues to evaluate system-wide scheduling adjustments to minimize delays and improve service predictability.

To enhance public communication, SacRT is expanding its outreach beyond the Mobility Advisory Council (MAC) to ensure broader awareness of ongoing efforts and improvements.

SacRT remains committed to transparency, community engagement, and operational excellence to enhance the rider experience.