



**SACRAMENTO REGIONAL TRANSIT  
MOBILITY ADVISORY COUNCIL  
MEETING MINUTES  
June 19, 2025**

**CALL TO ORDER**

**ATTACHMENT 1**

The in-person/Zoom meeting was called to order at **2:30 p.m.**

**Introduction of Council Members and Staff:** Jeff Thom, Charles Johnson, Helen O’Connell, Melissa Bachrach, Doris Hernandez-Morales, Pam Flohr, Gene Lozano

**Absent:** Jacob Miller, German Ayon, Dyanne Olafson, Frank Trujillo

**SacRT Staff:** Priscilla Vargas, Holly Martinez, Jamie Poole-Canavari, Austin Greiner, James Drake, Alberta DeAnda, Charity Oakley, Jonetta Burnette, Blanca Araujo, Vincent Beatty, George Kirbyson, Rowan Brandt

**Guests:** Jaci Tatro, Dan Alison, Jeffery Tardaguila, Leslie Thom, Patricia Nielsen, Margie Donovan, Regina Brink, Rick Hodgkins

**APPROVAL OF MINUTES**

**ACTION:** Chair Thom called for a motion to approve the minutes of the May 16, 2025, meeting. Ms. O’Connell motioned. Mr. Johnson seconded. The motion passed.

**PUBLIC COMMENT**

Mr. Tardaguila thanked staff for providing printed information and for presenting accessible features on low-floor trains and said that in August more riders will discuss accessibility issues regarding boarding low-floor trains at Sacramento Valley Station.

**CHAIR REPORT**

Chair Thom reported that he attended an in-person and a Zoom meeting on the Comprehensive Operational Analysis Project (COA). The COA will allow the community to participate in discussions with staff on decisions for resource usage. Chair Thom said the project was positive. Ms. O’Connell supported the half-cent sales tax increase discussed at the meeting but said the language should clarify that it is for local transportation only. Mr. Drake explained the difference between the COA and the Transit Idea Exchange and listed upcoming meetings.

## **OLD BUSINESS**

### **A. S700 LRV Post Launch Update (Vincent Beatty, AVP, Operations, George Kirbyson, Director, Light Rail Maintenance)**

Mr. Kirbyson reported that staff rolled out an announcement software update to correct timing. Staff are still working on the Siemens Amendment 11 changes including allowing requests for ramp deployment to be registered before the train stops. The 27<sup>th</sup> and 28<sup>th</sup> low-floor cars will be delivered this month. The language on door button decals has been updated to indicate “push.” Audio-visual materials are being developed to show riders how to ride low-floor trains.

Chair Thom said the A&I Committee will discuss low-floor trains further. Ms. Bachrach asked about station signage for visibility from low-floor trains. Mr. Kirbyson said there are no plans to change the location of overhead signs, but he will bring it up. IT is also working to upgrade digital signage. Ms. O’Connell asked about lowering the incline from the train to platform. Mr. Kirbyson said when high-floor cars are retired in 2027, platforms will be raised again to allow level boarding.

### **B. Notice Under the Americans with Disabilities Act: Effective Communication (Priscilla Vargas, ADA Compliance Officer)**

Ms. Vargas said this communication policy document was shared with the MAC. Chair Thom said Mr. Lozano suggested changing the hours to business days in the wording, and there was other wording changes suggested. Ms. Vargas said this notice will be presented for Board approval this summer. Ms. Donovan asked how braille distribution would be affected. Ms. Vargas said there is a mailing list.

### **C. SacRT GO 3<sup>rd</sup> Quarter Operations Update (Alberta DeAnda, Bus Transportation Superintendent, Charity Oakley, Director Bus Operations)**

Ms. DeAnda reported on SacRT GO, UZURV, and combined ridership and On-Time Performance from July 2024 to March 2025. Ms. Oakley reported on the Google Maps directions issue, use of passes for fare payment, allowing operators to see upcoming riders, communication of operators and dispatch, operator tablets, and the SacRT GO app. UZURV is addressing door-to-door service and safety issues. Chair Thom said there have been more rides on UZURV and more ambulatory riders not being assigned UZURV. Ms. Araujo said staff dealt with the drop in UZURV ridership after the QRyde launch and asked to be notified if there is another drop; staff will continue to monitor this. Mr. Johnson discussed issues with wrong addresses, operators having to request to change order of stops, and requested an analysis on how late rides were in Q3. Ms. Hernandez-Morales asked about shared rides and receiving updates on them. Ms. Vargas will follow up. Ms. O’Connell asked when the SacRT GO app will go live. Ms. Oakley said this will be decided after accessibility testing concludes in early July. Ms. O’Connell had concerns about trip localization during shared rides.

Ms. Nielsen had concerns about availability of management staff, said dispatchers should better reroute rides in cases of operators at home sick, emphasized air conditioning, critiqued inefficient shared ride routing, and said on-time drop-offs should take priority over on-time pickups. Ms. Thom asked about the \$0 copay. Ms. Oakley will follow up with UZURV. Ms. Donovan discussed UZURV issues with rider SMS preferences. Mr. Hodgkins discussed UZURV driver issues. Ms. Brink discussed issues with addresses and loss of rider mobility information.

## **NEW BUSINESS**

### **A. Training, Communication & Policies Committee Update (Helen O'Connell, TC&P Chair)**

The item was tabled.

## **OTHER BUSINESS**

## **ANNOUNCEMENTS**

## **ADJOURNMENT**

The meeting adjourned at 4:30 pm.